



Patient Educational Fact Sheet

About Health Information Exchange

You probably receive medical care from a variety of providers, including hospitals, clinics, nursing homes and home care agencies. Each provider keeps its own medical record about you, including information about which medicines you use and which tests you have had. If your health care providers can share this information with one another, they can provide you with better care — especially in an emergency. Giving providers involved in your care a better picture of your medical history, prior treatments, test results, and allergies helps them make the most accurate diagnosis and provide the best treatment.

About eHealthConnecticut Health Information Exchange (eHealthCT HIE)

eHealthCT is a not-for-profit organization working to provide Connecticut residents and their health care providers with a secure, statewide health information exchange that will improve the quality, safety, and efficiency of health care in Connecticut.

The eHealthCT HIE helps to connect your doctors, nurses and other health care professionals and provide them with access to your important health information. Providers who use the eHealthCT HIE can provide you with better treatment and improve the quality of medical care they deliver to all patients.

Please review this Brochure carefully to help decide if you wish to give permission for any of the eHealthCT Participating Providers to access your medical information through the eHealthCT HIE.

How the eHealthCT HIE Improves Care

eHealthCT's vision is to improve the quality, efficiency, and safety of care by making more timely health care information available to your providers.

Quality: With more complete, up-to-date information available, your physicians will be better able to provide you with the right treatments and services. Increased clinical information helps to support improvement in care coordination and disease management and allows Participating Providers to improve the quality of care delivered to all patients.

Safety: Your medication history will be included in the eHealthCT HIE, so your physicians will be able to make better decisions and prevent errors in prescribing medicines and other treatments for you.

Efficiency: Since your physicians will be able to view health reports from other facilities, you may not have to take the same tests again. You may also not need to repeat giving drug and medical information to multiple Participating Providers.

What Information will be Accessed

Health Information Sources: Information accessed through the eHealthCT HIE comes from a variety of Electronic Health Information Sources. These Electronic Health Information Sources may include participating providers, other health care providers (such as pharmacies and clinical laboratories), health insurers, the Connecticut State Medicaid program, other health information exchanges, and other entities participating in the eHealthCT HIE. A complete list of current Electronic Health Information Sources may be found at www.ehealthconnecticut.org. This list will change from time-to-time as the eHealthCT HIE continues to grow.

Types of Information Included: Information accessed through the eHealthCT HIE includes ALL of your medical information, including but not limited to, including but not limited to, sensitive information related to HIV/AIDS, mental health, genetic disease or tests, sexually transmitted diseases and family planning.



Types of Information NOT Included: Information as it relates to treatment for alcohol, substance or drug abuse received by me in any program or by any provider.

About Your Right to Control Access

You have the right to control whether your medical information will be available for Participating Providers to access in the eHealthCT HIE. The decision to participate in the eHealthCT HIE is voluntary. No Participating Provider will deny you medical care and your insurance eligibility will not be affected if you do not participate in eHealthCT HIE.

eHealthCT Universal Medical Record Release Form (UMRRA)

Give Consent: In order to allow Participating Providers to access your medical information through the eHealthCT HIE, please indicate that you Give Consent on an eHealthCT UMRRA and return this form to your Participating Provider.

A copy of the eHealthCT UMRRA can be found at www.ehealthconnecticut.org or obtained at your Participating Provider. The completed form must be submitted to your Participating Provider.

eHealthCT Denial to Participate in the HIE Form (Denial Form)

Deny Consent: If you do not want to allow Participating Providers to access your medical information through the eHealthCT HIE - even in an emergency - please indicate that you Deny Consent on an eHealthCT Denial to Participate in the HIE form and return this form to your Participating Provider.

Withdrawal of Consent: If you wish to change your mind and Withdraw Consent to allow Participating Providers to access your medical information through the eHealthCT HIE, please complete an eHealthCT Denial to Participate in the HIE form and return this form to your Participating Provider

A copy of the eHealthCT Denial Form can be found at www.ehealthconnecticut.org or obtained at your Participating Provider. The completed form must be submitted to your Participating Provider.

Important Note about Emergencies

If you Deny Consent or Withdraw Consent using the eHealthCT Denial Form, your Participating Provider will not be able access your medical information through the eHealthCT HIE — even in an emergency.

How the eHealthCT HIE Protects the Privacy and Confidentiality of Your Information

The eHealthCT HIE and its Participating Providers follow Connecticut State and Federal privacy and confidentiality laws. The eHealthCT HIE maintains safeguards to prevent your medical information from being obtained by others for improper purposes.

How You Can Get More Information about the eHealthCT HIE

If you have a question, ask to speak with the Privacy Officer of any Participating Provider. He or she will be able to answer your questions about the eHealthCT HIE or find someone who can help you. You may also email us at info@ehealthconnecticut.org .

For further information about eHealthCT, please check our website at www.ehealthconnecticut.org . As the eHealthCT HIE continues to grow, the website will include the latest listing of Electronic Health Information Sources and a complete list of Participants with contact information.

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